



Digital Services Committee

Date: WEDNESDAY, 24 JULY 2024
Time: 2.00 pm
Venue: COMMITTEE ROOMS - WEST WING, GUILDHALL

Members: Deputy Dawn Wright (Chair) Judith Pleasance
Eamonn Mullally (Deputy Chairman) Alderman Sir William Russell, Barbican Centre Board (Ex-Officio Member)
Deputy Randall Anderson Deputy James Thomson, City Bridge Foundation Board (Ex-Officio Member)
Ian Bishop-Laggett James Tumbridge
Caroline Haines, Policy & Resources Committee (Ex-Officio Member)

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Accessing the virtual public meeting

Members of the public can observe all virtual public meetings of the City of London Corporation by following the below link:

<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

Ian Thomas CBE
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

To agree the public minutes and non-public summary of the meeting held on 13th May 2024.

For Decision
(Pages 5 - 12)

4. **PUBLIC SWITCHED TELEPHONE NETWORK (PSTN) REPLACEMENT**

Report of the Chamberlain.

For Decision
(Pages 13 - 26)

5. **REVENUE OUTTURN 2023-24**

Report of the Chamberlain.

For Information
(Pages 27 - 32)

6. **DIGITAL, INFORMATION AND TECHNOLOGY SERVICE (DITS) REDESIGN UPDATE**

Report of the Chamberlain.

For Information
(Pages 33 - 36)

7. **DIGITAL, INFORMATION AND TECHNOLOGY SERVICE (DITS) - SERVICE DELIVERY SUMMARY**

Report of the Chamberlain.

For Information
(Pages 37 - 42)

8. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

9. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

10. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

Part 2 - Non-Public Items

11. **NON-PUBLIC MINUTES**

To agree the non-public minutes of the meeting held on 13th May 2024.

For Decision
(Pages 43 - 46)

12. **END USER DEVICES - REFRESH CONTRACT**

Report of the Chamberlain.

For Decision
(Pages 47 - 56)

13. **CROSS-CORPORATION CYBER SECURITY STANDARDS**

Report of the Chief Information Security Officer.

For Information
(Pages 57 - 62)

14. **CYBER SECURITY UPDATE**

Report of the Chief Information Security Officer.

For Information
(Pages 63 - 110)

15. **NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

16. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

